



Technical Tip 18

SMS Comfort import / export Comma Separated Text Files

Comma Separated Text Files (.csv, .txt)

These are plain text files. In addition to being imported or exported from SMS Comfort these files can be created and edited using programs such as WordPad or Excel.

Files to import or export (.csv or .txt)

- mobile accounts
- Email accounts
- Groups
- Black list
- White list
- Keywords
- Blocked words



Email accounts

"Name", "Alias", "EMail", "Today", "Week", "Month", "Enabled", "Group", "LimitExceeded",

"admin data", "AD", "admin.data@sonal.be", "0", "0", "3", "True", "", "0",
"tech.tel", "TD", "tech.tel@sonal.be", "0", "0", "10", "True", "SMS20", "0",

"Name" = header name

"Alias" = alias for incoming SMS

"EMail" = email address on mail server

"Today", "Week", "Month" = "0" "0" "0" (keep setting zero)

"Enabled" = "True" to activate account - "False" to disable account

"Group" = blank or put name of SMS limit group.

"LimitExceeded" = "0" (keep setting zero)



mobile accounts

"Name","Alias","Phone","EMail","Group",

"+32474523080","", "32474523080", "32474523080@sms.sonal", "",
"SMS Erik", "", "32475268310", "32475268310@SMS.SONAL", "",
"Frank Bouwer@sms.sonal", "", "31653787873", "31653787873@sms.sonal", "",

"Name" = header name

"Alias" = blank

"Phone" = phone number without leading zero's

"EMail" = phone number without leading zero's and SMS Domain

"Group" = blank

Black list

"Phone","Remark","Enabled",

"1204","helpdesk.ops@belgaco","True",

"Phone" = phone number without leading zero's

"Remark" = informative

"Enabled" = "True" to activate in blacklist - "False" to disable in blacklist

White list

"Phone","Remark","Enabled",

"1207","1207 Info","True",

"Phone" = phone number without leading zero's

"Remark" = informative

"Enabled" = "True" to activate in whitelist - "False" to disable in whitelist



Keywords

"Key", "Name", "Mail", "Text",

"huis01/01", "IMMO", "ps@sonal.be", "TeKoop: Luxueus gelijkvl.app. volledig gerenoveerd met 3 slpks, nieuwe ingerichte keuken, ingerichte badkamer, ruime woonkamer, veranda, tuin: 325m2 - €212500",

"RADIO", "SMS Service RADIO", "ps@sonal.be", "U koos om opgeroepen te worden via onze SMS RADIO Service. U zal zo snel als mogelijk een oproep ontvangen op dit nummer. Met ondersteuning van SMS Comfort®.",

"Key" = keyword

"Name" = name of service

"Mail" = email address responsible for follow-up

"Text" = sms message to customer, 160 characters long.