



SMS comfort

Technical Tip 38

ESTOS setup with SMS Comfort

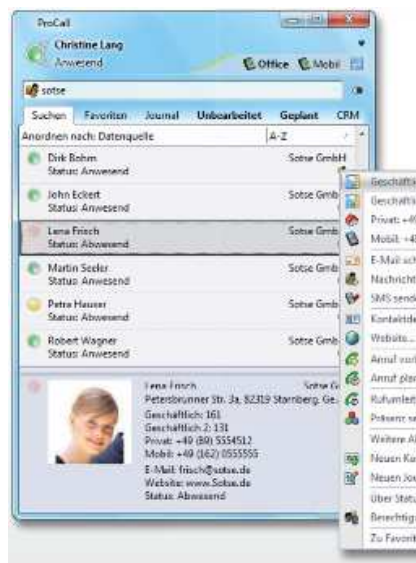


ESTOS ProCall is a Unified Communication solution that includes Telephony Integration, Presence Management and Instant Messaging.
With SMS comfort it is very easy to integrand SMS notification in to ESTOS

Preparing: SMScomfort and Estos

Install SMS comfort and Estos

For more info about Estos go to <http://www.estos.com>





Step 1: create the smsprovider.xml for Estos.

Create a file **smsprovider.xml** in **C:\Program Files\ESTOS\CtiServer\config** for your sms comfort settings.

If sms comfort is running on another server as the **ESTOS server** you need to change **localhost** to the **IP address** from **SMS comfort**. Copy the XML script and past this in the empty **smsprovider.xml** file.

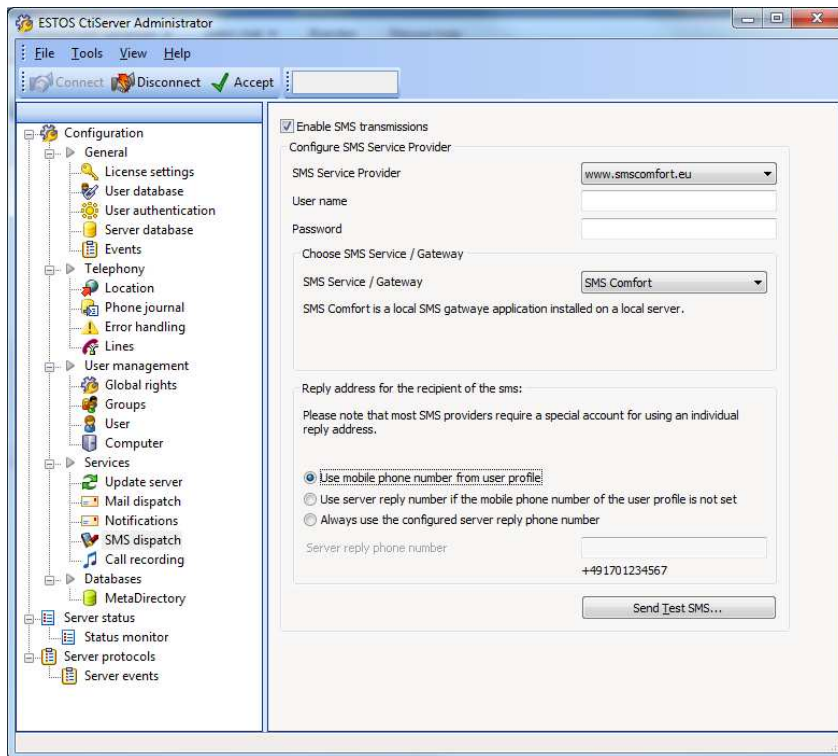
File content:

```
<?xml version="1.0" encoding="utf-8"?>
<smsproviderlist>
  <smsprovider name="www.smscomfort.eu">
    <serverurl>http://localhost:22281/smsin/smsin.asp</serverurl>
    <services>
      <service name="SMS Comfort">
        <description>SMS Comfort is a local SMS gateway application installed on a local server. </description>
        <parameter>senderID=%SMSENDERNR%&gsmnr=%SMSRECIPIENTNR%&msgcontent=%SMSMESSAGE%</parameter>
      </service>
    </services>
    <method>get</method>
    <messageencoding>plain</messageencoding>
    <usernameencoding>plain</usernameencoding>
    <passwordencoding>plain</passwordencoding>
    <successcodes>
      <code description="Accepted">0</code>
    </successcodes>
    <errorcodes>
      <code description="No Local Account">1000</code>
      <code description="No Mobile Account">1001</code>
      <code description="Duplicate Alias">1002</code>
      <code description="Not Sent To Net">1003</code>
      <code description="Invalid To Hdr">1004</code>
      <code description="Message Too Long">1005</code>
      <code description="BlackList">1006</code>
      <code description="WhiteList">1007</code>
      <code description="Month Limit">1008</code>
      <code description="Week Limit">1009</code>
      <code description="Day Limit">1010</code>
      <code description="No Permission">1011</code>
      <code description="GroupNotExists">1012</code>
      <code description="TooManyEmailClients">1013</code>
      <code description="Account Disabled">1014</code>
      <code description="Wrong To Header">1015</code>
      <code description="Route Not Found">1016</code>
      <code description="Invalid Delay">1017</code>
    </errorcodes>
  </smsprovider>
</smsproviderlist>
```



Step 2: Setup sms dispatch.

Select SMS Service Provider from the list.



Step 3: Setup SMS comfort User for Estos.

In SMS comfort GUI go to Manager Email and select or create the user. Using SMS comfort integration with Estos you need to add a sender ID in the user account. In case of Estos this will be the Mobile number from the user.

Name: **username**

Alias: mostly the **initials** from the user.

Email: the **email address** from the user

Sender ID: the user **mobile number** known in Estos.

This is not automatically generated but can be imported via an **CSV import**. (for more info go to [SMS comfort help](#))





Step 4: Test SMS from SMS Dispatch.

Press the button on the SMS dispatch page. **“Send Test SMS....”**

Send test SMS

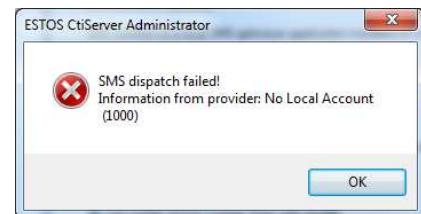
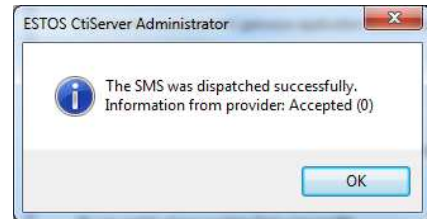
Sender 00491711234567 Your Sender ID

Addressee 00491711234567 Receiver Number

Message:

Message content

Cancel Send SMS



Reply on SMS messages will be sent to the user mailbox.