



## Technical Tip 41

### SMScomfort Collaboration with Gmail

SMScomfort collaboration enables you to access professional collaboration tools like those used by large companies without having to worry about managing and maintaining them.

#### ***Preparing: SMScomfort for Gmail Collaboration***



Install SMS comfort on a local server or cloud server as required.

See installation guide .



### **Step 1: Register an dedicated SMS domain via your DNS Plesk Panel.**

This action can be related to your ICT department or external ICT supplier / webhost.

- Create a **SMS domain** on the customer's existing registered domain. (*sub domain*)
- Create a **MX record** on this SMS domain and relate this to your public IP
- Create a valid **SPF record**. (Sender ID Framework SPF Record [Wizard](#))

#### **Note:**

Normally it takes about 15 minutes for your changes to take effect. But it can take up to 72 hours for the MX record that you created to propagate through the DNS system.

### **Step 2: Configure the Firewall to accept email between Gmail and SMScomfort.**

- **SMTP forwarding** to SMScomfort.
- **Accept email** from Gmail.
- Allow **sending email** to Gmail.

### **Step 3: Configure SMScomfort to send and receive SMS with security role.**

- Install SMScomfort (*local or remote*)
- Select **Security Role** to allows only email traffic between correct sms domain and trusted users. All other traffic is denied without notification.
- **Manually add email accounts** as SMS comfort users. (auto add disabled)
- Sending **email via SMTP** server from your **local ISP**

### **Step 4: Spam and virus scanner is advised on the SMS server.**

#### **NOTE: Most common SMTP-servers for Belgium**

COLT Telecom	smtp.colt.net
Euronet	smtp.euronet.be
EDPnet	relay.edpnet.be
Online Antwerpen	smtp.antw.online.be
Online Brussel	smtp.brus.online.be
Pandora	uit.pandora.be
Telenet	uit.telenet.be
Ping	relay.ping.be
Planet Internet	mailhost.planetinternet.be
Belgacom (Skynet)	relay.skynet.be
Versatel	out.versateladsl.be
Scarlet	smtp.scarlet.be
VOO	smtp.voo.be
Wanadoo	smtp.wanadoo.be
Worldonline	smtp.worldonline.be
Xs4all	smtp.xs4all.be